

Privacy Policy

Last updated: July 15, 2025

This privacy notice explains how **SwissVacuum Technologies** collects, uses, and protects personal data of website visitors and customers, in accordance with Regulation (EU) 2016/679 (GDPR).

1. Who we are

We are a company based at **Avenue des Champs-Montants 16b, 2074 Marin-Epagnier** made up of a team of 14 people. We specialize in the sale and distribution of products and solutions for **testing, vacuum technology, and life science**.

For any privacy-related question, you can contact us at: sales@swissvacuum.com

2. What data we collect

While visiting this website or using our services, we may collect the following:

- **Contact data:** name, email, phone number, company (e.g., through contact forms)
 - **Technical data:** IP address, browser type, browsing data (via cookies)
 - **Business data:** only if you request a quote or place an order
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3. Why we process your data

We process your data only for:

- Responding to your inquiries and providing assistance
- Sending quotations, technical information, or commercial offers
- Managing orders, deliveries, and invoicing
- Improving website performance and user experience
- Complying with legal and tax obligations

We do **not** send unsolicited newsletters or promotional messages.

4. Legal basis

We process personal data when:

- It is necessary to provide a requested service or quotation
 - We have a legitimate interest (e.g., to run the website or support you)
 - Legal or tax obligations apply
 - You have given consent (e.g., cookie preferences)
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5. Data retention

We retain your data only for as long as needed:

- Contact data: up to 24 months after your last interaction
 - Contractual or financial data: up to 10 years (legal obligations)
 - Browsing data: as specified in our Cookie Policy
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6. Who we share your data with

We **never sell your data**. We may share it only with:

- Technical providers (hosting, email, CRM systems)
- Accountants or legal consultants
- Shipping and delivery partners (if needed for your order)
- Authorities, if legally required

All third parties are bound by confidentiality and data protection agreements.

7. Your rights

You have the right to:

- Know what data we hold about you
- Request correction or deletion of your data
- Restrict or object to the processing
- Request a copy of your data (data portability)

To exercise your rights, contact us at sales@swissvacuum.com

You also have the right to file a complaint with the data protection authority.

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8. Data security

We implement technical and organizational measures to protect your data from unauthorized access, loss, or misuse.

9. Cookies

This website uses **technical cookies**, and, with your consent, **analytics cookies**.

For more details, see our [Cookie Policy](#).

10. Changes

We may update this privacy policy from time to time. Any updates will be published on this page.